



IMPLEMENTING HOSTED ORDER BROKER FOR A LEADING SPORTS RETAILER

Abstract

Enabling Order Placement through Store App using SKAVA and Order Fulfilment through EPOCH with 600+ Stores and Users in Russia & 1200+ Stores in pipeline. Also, Pilot with 5-6 stores in United States & pipeline of 200+ stores

A photograph of two men in a large warehouse. The man on the left is wearing a white shirt and dark trousers, and the man on the right is wearing a blue shirt and light-colored trousers. They are standing in an aisle between tall metal shelving units filled with stacks of cardboard boxes. The man on the right is holding a tablet and pointing at it, while the man on the left looks on. The warehouse has a high ceiling with blue structural beams and bright overhead lights. The floor is a smooth, light-colored concrete.

Business Challenge

- Need for a solution which supports ship from store functionality.
- Store inventory remained unutilized and was not available for e-com channel
- There was no optimized delivery as only one location (DC) was fulfilling the shipment orders. Which was leading to high shipping Cost.
- For CnC, DC inventory was being used. Store channel was agnostic of any e-com order.



Infosys Solution

- Offered a solution where SKAVA and EPOCH platform were integrated for store order fulfillment.
- CnC order fulfillment from stores and enabled store as an order capture channel
- Store to Store transfer was the key capability which allowed stores to share inventory for order fulfillment.
- RFID integration with EPOCH for pack operation for SFS, Store to Store, transfer & CnC orders.



Benefits to customer

- Faster order delivery
- Shipping cost optimization.
- Full utilization of store inventory and resources for Order fulfilment
- Efficient pack operations in Store with real times updates to EPOCH

For more information, contact askus@infosys.com

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